

The MCS
Redeveloped Scheme:

What renewables installers need to know



What's Changing

New Installer Agreement

A direct contract between you and MCS — replacing the indirect relationship through Certification Bodies alone. You'll agree to Scheme terms directly with MCS as part of your certification.

The MCS Customer Commitment

A new document you must agree to and provide to the customer before any contract is signed. Sets clear expectations on quality and service standards upfront. Separate Consumer Code membership is no longer mandatory. Note: If you also install heat pumps then membership is still required to access Boiler Upgrade Scheme funding

Technical Supervision Focus

Greater focus of who is on site and how qualified they are. Your Technical Supervisor role becomes central to demonstrating delivered quality.

Risk-Based Assessment Frequency

How often you're assessed depends on your risk profile factoring in business size, service area, use of subcontractors, customer complaints and previous non-conformities. Good track record could mean fewer audits and vice versa.

MCS Complaint Management

MCS takes a much bigger, more direct role in handling complaints — including outreach to every household with a certified installation to identify issues early.

New Financial Protection Products

Installations must be covered by financial protection for at least six years, aligned with the Consumer Rights Act 2015. The new MCS approved financial protection products cover both design and installation. They provide remediation where issues cannot be resolved with the original installer, including where the installer has ceased trading, retired, or will not carry out corrective work.

Visit our website: [easy-mcs.com](https://www.easy-mcs.com)

What's staying the same

Technical Standards

MCS design, installation and product standards remain in place. Your existing technical knowledge and processes still apply.

Pre-Sale Information

Performance estimates and pre-sale information must still be provided to customers before contracts are signed.

Handover Documentation

Full handover documentation remains a requirement at the completion of every installation.

Moving across from the existing scheme

● Step 1: Certification Bodies get UKAS accredited

Each CB must gain updated UKAS accreditation before they can transition their installers. Timescales vary by CB.

● Step 2: Your CB contacts you

Your Certification Body will tell you when transition is available. You won't automatically move over - it's a managed process.

● Step 3: MCS back-office checks

MCS runs financial, director, compliance and complaints checks on your business at application.

● Step 4: Rolling transition throughout 2026

Most existing installers will transition during 2026. New applicants from now may be assessed under the redeveloped Scheme, dependent on CB.

***Until your CB confirms transition, stay compliant with current Scheme requirements — including consumer code membership and IBGs.**

Not Yet MCS Certified?

If you're ready to certify now which version of the scheme you are assessed against will depend on which Certification Body you choose. At Easy MCS we work closely with all the CBs and can help you choose the right CB for you.

Easy MCS has you covered

We're all ready for the new MCS

New Technical Supervision records

Store your team's qualifications and skill level. Assign your people, your technical supervisor and any subcontractors to each project to keep a clear, auditable record of responsibility for every installation.

Automated handover packs

Handover documentation is generated for every project, covering all the required information and ready to hand to your customer at completion.

Audit-ready projects

With risk-based assessments increasing focus on delivered quality, Easy MCS keeps your project records organised and evidence ready for your CB or MCS.

Expert compliance support

Technical and compliance questions answered when you need them. Support at all stages — from assessment preparation to project-specific design and handover.

Are you ready?

Whether you're moving to the redeveloped scheme or getting certified for the first time, we can help you get everything in place.

Speak to our team today

0161 768 5807 • info@greenpro.co.uk • [easy-mcs.com](https://www.easy-mcs.com)